New Exhibition Stand Design
Get your QR code, free to members

WoolSafe Educational Conference
set for 28th October 2011

Book your place now!
These are exciting times to be a WoolSafe member or licensee, there’s so much going on.

We are looking forward to hosting WoolSafe educational conferences in Australia and the UK this autumn where we will be explaining the results of recent WoolSafe research carried out in our refurbished laboratory. At the UK conference we’ll be running workshops on sisal cleaning and insect infestation control, going on a mill tour and, we hope, squeezing in a bit of fun and laughter at our gala dinner too. More about that on pages six and seven.

We’ll be launching and promoting our new global, integrated website over the next few weeks at trade shows in the UK, Australia and the USA.

Also in this issue we’ll be welcoming many new Certified Operators, Registered Inspectors and Chemical licensees into the fold. I’m sure our current members will be pleased to see the organisation continue to grow despite the difficult economic circumstances.

Of course there will also be our regular features including regional news updates from our offices around the world, marketing mix, our popular ‘under the microscope’ article and more.

Enjoy the autumn issue.

Dr. Agnes Zsednai
WoolSafe Managing Director

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For those of you who are wondering what on earth the black and white square maze thing on the front cover is, don’t worry, I’ll explain all.

It’s called a QR code and it’s rather clever. It works in a similar way to a bar code. Embedded in the pattern there is a lot of information. It can store contact details, web addresses or text with company information.

QR Codes have been around for several years in Japan and are only now starting to take off in a big way in the UK and USA. The idea is that the public scan the code using their smartphone which either records the contact details automatically to the contacts in the phone or directs the user to a website URL or, if you prefer, a ‘landing page’ where you can have special offers, company info, event news, etc.

The Hub we chose was Kimtag. Below is a page grab of what the hub looks like to your clients. As you can see the buttons are clear and easy to see on a smart phone unlike your standard website which may be difficult to navigate on a small screen.

If WoolSafe members would like any help or advice setting up their QR codes and hub, I am more than happy to help. And the best news? It’s all totally free!

By Steve Bakker, WoolSafe Marketing Manager
Roping in the retailers at the Harrogate Flooring Show

The Harrogate Flooring Show is the perfect place for us to roll out our new exhibition Stand as it demonstrates clearly how The WoolSafe Organisation is the vital link between carpet suppliers, chemical manufacturers, our approved carpet cleaners and inspectors, and carpet owners.

“No other organisation provides services to all the key areas of the industry. That is why WoolSafe is unique and that is how we promote our members to such a wide and diverse selection of industry partners,” says Steve Bakker, WoolSafe marketing and promotions manager.

Situated in Hall A on Stand 19, The WoolSafe Organisation will be on hand at the three day event to help retailers understand how the correct maintenance can extend a carpet’s life by up to 40% and how passing on this knowledge will breed customer loyalty through satisfaction.

“No other organisation provides services to all the key areas of the industry. That is why WoolSafe is unique and that is how we promote our members to such a wide and diverse selection of industry partners.”

“Remember that consumers rarely replace all their carpets at the same time and so building loyalty will help to secure valuable future sales,” continues Steve. “Through The WoolSafe Organisation’s range of services, you can not only give your customers great impartial advice on how best to look after their carpet, but also be at hand with services such as our Certified Operator network of professional carpet cleaners.”

“The WoolSafe Organisation has been improving standards within the carpet care industry for over 20 years and during this time has helped retailers, carpet manufacturers and chemical producers to attain new levels of service and performance,” concludes Steve.

We look forward to catching up with old friends and making new ones at this year’s show and encourage everyone to come to the stand (A19) for a chat and find out about all the new and exciting developments at the Organisation.
WoolSafe Proves Appealing to the Dry Guys

Woolsafe has seen increased interest in training and certification from a fast expanding carpet cleaning franchise. More than a dozen Bone Dry franchisees recently attended the WoolSafe Wool Maintenance training course held in Birmingham and run by Mike Egerton of Host Von Schrader UK.

Steve Bakker, WoolSafe Marketing Manager had the pleasure of meeting the trainees and making a short presentation about the virtues of WoolSafe training and membership of the Certified Operator Network. Several franchisees have already completed their examinations and joined the network as Certified Operators of the Host system. A warm welcome is extended to them (see page 14).

WoolSafe and Wools of New Zealand agree closer cooperation

Wools of New Zealand has agreed to list WoolSafe Certified Operators on their website search facility opening another means that consumers will be able to find Wool specialist cleaners.

Also agreed at the meeting was recommendation of WoolSafe products and services by Wools of New Zealand at point of sale in retail outlets. Further discussions will be held over the coming weeks to fine tune the proposal, but the goodwill and principle of collaboration are agreed to be of mutual benefit to both organisations.

We look forward to working together in the coming months and years to promote the
WoolSafe Educational Conference 2011

After sounding out members as to whether they would like to attend a WoolSafe educational conference we were thrilled with the number of replies and their overwhelmingly positive response. It has therefore been decided to hold the first WoolSafe Educational Conference on the 28th October 2011 at the Midland Hotel in Bradford with an optional mill visit to follow on the 29th.

Itinerary - Day 1 - Midland Hotel, Bradford. 28th of October

08:30 – 09:00  Reception & registration

09:00 – 09:30  Welcome Speech - Dr. Agnes Zsednai, WoolSafe Managing Director

09:30 – 11:00  General Meeting

  Theme - working together for mutual benefit - joint marketing and social networking between Chemical Licensees, Certified Operators and Inspectors. Other proposed topics include: green cleaning, making the most of your membership and network agreements with large retail groups.

11.00 – 11.15 Refreshments

11.15 – 13:00  Infestation Control - Julie Roberts, Chemspec Europe, WoolSafe Trainer

  A certified training seminar on the eradication of insect infestation. Attendees will receive a certificate which will permit them to use certain insecticides, adding infestation control services to their portfolio.

13:00 – 13:45  Lunch (if you still feel like eating after 2 hours talking about creepy crawlies!)

13:45 – 14:45  WoolSafe Research 2011 – Paul Bakker, WoolSafe Chairman

  Paul will explain the results of recent research carried out in the WoolSafe testing laboratory, relevant to cleaners, chemical producers and carpet suppliers

14:45 – 15:00 Refreshments

15:00 – 16:30  Sisal Cleaning - John Bryden, WoolSafe Inspector and Certified Operator

  A training seminar with practical demonstration to show delegates how to safely clean sisal, opening up a great opportunity to add a new revenue stream.

16:30 – 17:30  Open Forum

18:00 – 20:00  Gala dinner
Itinerary - Day 2 Mill visit 29th October

09:00  
Leave Midland Hotel

09:30 – 11:30  
**Carpet Mill Tour**
Take an interesting tour of a modern carpet mill. View the manufacturing process from spinning yarn, through weaving, to the finished product. A unique opportunity, for WoolSafe members only, to see the whole process in action. A great way to understand the dynamics of carpet construction, the forces involved and why different constructions perform and behave the way they do. A must for all you aspiring carpet complaint investigators.

12:00 - 13:30  
**Pub Lunch** (optional)

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**Please send back the enclosed booking form by the end of September to WoolSafe UK office or email: steve@woolsafe.org**
Research has always been an essential part of WoolSafe’s work and operation. Even before the WoolSafe testing and certification programme was launched twenty years ago, several years were spent researching the key elements that would determine the performance requirements that approved products would have to meet, and the tests that should be used to ensure these requirements were met.

One of the earliest test methods needed was one for quick, accurate and relevant soiling. This is a crucial test, because it is used in evaluating all the different types of carpet maintenance products. And some cleaning agents cause unacceptable levels of re-soiling.

The test had to be representative of the type of soiling that actually happens on the floor. It had to be of the same intensity and colour, had to be even and reproducible.

We were personally involved in the development of international standard test methods for carpet soiling, the crucial aspects of which are the soiling machine and particularly the soiling compound.

Various artificial soil formulations were tested and the one eventually chosen for its high correlation with floor soiling is the one still used by WoolSafe. It is also incorporated into the international standard that has been in use ever since.

Incidentally the only current supplier of this artificial soil is WoolSafe, as no-one else is making it anymore. We have already supplied it to a number of companies and organisations worldwide.

The cleaning test required for WoolSafe accreditation is also based on an international standard, as are the staining and stain removal tests.

In fact, all WoolSafe tests are based either on internationally or nationally recognised standards or test methods.
Since the early days, WoolSafe has carried out further work in response to changes in cleaning chemistry, product safety requirements, environmental concerns and carpet developments.

One example was the investigation into so-called oxispotters: spot removers with added peroxide. These products had been available since about 2000 to professional cleaners, but a couple of years later they started appearing as consumer products too.

WoolSafe, in cooperation with a number of UK carpet mills, researched the effect these products might have on typical carpet colours: were they likely to cause bleaching effects or change colours in other ways?

The results were generally positive, as no significant bleaching occurred of any of the colours in the carpets the mills used for their tests. However, it was clear that there were limitations to the amount of peroxide that could be allowed and this was subsequently build into the WoolSafe test for this type of product.

Current research being carried out by WoolSafe is concerned with the effect the pH and buffering of different types of cleaning agents has on the cleaning efficiency and colour bleeding in patterned wool and synthetic carpets.

We are monitoring the change in the pH of carpets cleaned with buffered and non-buffered cleaning chemicals in different ways. Changing the pH of the carpet fibres can have a significant effect on colour fastness and the potential for colour bleeding.

We are also investigating to what extent the pH of a cleaning agent affects the effectiveness with which it will remove dirt and stains from both wool and synthetic fibre carpets. The results of these experiments will not be available until later this year and will be discussed in the next issue of WoolSafe News.
WoolSafe Australia Conference 2011

Have you registered for the WoolSafe Conference to be held at Jupiter’s Casino Gold Coast in conjunction with the Ausclean convention 2011?

The day will be packed with guest speakers presenting interesting and varied topics and other activities:

• **Col Nation** – *WoolSafe Australia Director* – A Carpet Cleaning Industry Veteran and WoolSafe Registered Inspector, Col will conduct a pictorial and anecdotal presentation showing some issues that we have to deal with as WoolSafe Certified Operators and Inspectors and provide some solutions to problems for manufacturers, retailers and clients. Col will help you to identify issues and find solutions that will help your clients.

• **Dr Agnes Zsednai** – *Managing Director of the WoolSafe Organisation* – Presenting “The use of Hydrogen Peroxide in Carpet Cleaning Chemistry.” What is it? How does it work? In what forms does it come? Can it be used safely? How do we use it? Agnes will be able to answer these and many more questions that face the industry.

• **Mr Mark Lumley** – *The Vogue Group* – Business Development. Mark will be presenting a lively session on “Focus, Planning and Accountability to Drive Profitability.” Mark is a great speaker with many years in the corporate world and Hospitality industries and can show us ways to develop our businesses and get the most from our staff.

• **Rose Nation** – *Nation Training – Small Business Coach* – will present “Simple steps you can take to turn Customers into Fans.” A fun session with Rose giving you tips on communication and customer service.

All you have to do to take advantage of this great day is register through the Ausclean website [www.auscleanconvention.com.au](http://www.auscleanconvention.com.au) and organise your own travel and accommodations. Just click on the red button on the site and follow the prompts.
WoolSafe Heads Out West Prospecting for Licensees at ISSA/INTERCLEAN in Las Vegas

WoolSafe Chairman, Paul Bakker and Agnes Zsednai, MD will be travelling state side this October to attend the ISSA/Interclean in Las Vegas.

ISSA the Worldwide Cleaning Industry Association, has more than 80 years of experience connecting distributors, manufacturers, building service contractors and in-house service providers. ISSA organises the industry’s largest cleaning shows around the world that help professionals network with cleaning industry peers, customers, and suppliers. At this year’s Interclean ISSA Convention Seminars will provide 40 plus educational sessions on all the hot cleaning topics of the day. There will be keynote speeches and networking lunches as well as demonstrations at some of the 650 exhibition stands, so we will never be short of what to do.

But for WoolSafe the most important thing is to meet with representatives of our current licensees and showing potential ones what benefits they can get from joining the programme.

The North American WoolSafe online training course has been revised and is better than ever. The course will be hosted on the all new Rug Lady Seminars website, a link to which can be found on the WoolSafe North America website.

The on-line course is divided into a number of sections or modules. Each module is followed by a self-evaluation in the form of multiple-choice questions, which are based on the information presented in the current module.

On successful completion of the course trainees are invited to join the North America WoolSafe Service Provider network.

For more information visit www.woolsafe.org
This quarter we welcome Midlab, Inc. (from Sweetwater, TN) as our new licensees in USA. Founded in 1984, Midlab manufactures a diverse line of cleaning products that are available through select distribution. They are at the forefront of green cleaning: they work with The Center for Clean Products and Clean Technologies at the University of Tennessee in Knoxville, a major U.S. research centre for the green movement. Midlab’s Nattura™ products play an important role in achieving LEEDS™ certification with The United States Green Building Council.

The four WoolSafe approved Nattura™ carpet care products are:

**Nattura Magic Oxygen Spotter** — a ready-to-use carpet spotter fortified with oxygen for powerful yet colour safe removal of spots and stains.

**Nattura 3-in-1 Extractor** — a concentrated carpet cleaner for use in hot water extraction cleaners. Quickly lifts soils from carpet.

**Nattura Carpet Shampoo** — a foaming carpet cleaner that penetrates carpet fibres and removes all types of commonly encountered soils. It dries to a brittle powder which together with the trapped soils, can be easily vacuumed away.

**Nattura Debrowning Extraction Rinse** — a mildly acidic product that removes browning and most tannin stains from carpets. Also neutralizes alkaline residues and serves as a complete acid spotter.

All four comply with the EPA’s Design for the Environment programme.

Long time licensee, RE Whittaker Company Inc has added a specialist spotter and an oxygenated cleaning additive to their WoolSafe range.

**Crystal Odor & Protein®** concentrate is an effective and ready-to-use organic stain and odour remover for carpet. It is specifically formulated for urine and vomit removal and works great on wine, fruit and natural food spots. Its digestive enzymes eliminate the odour-causing contaminants, leaving the carpet with a fresh smell.

**Crystal® Oxy Boost** is a safe, oxygenated additive for use with the Crystal Dry® Extra cleaning agent. This oxygenated booster solution is great for carpeted areas where food, coffee and wine stains may occur without odour. Crystal® Oxy Boost helps brighten colours and dislodge those difficult natural food stains safely and quickly. Simply add one 12 ounce bottle of Crystal® Oxy Boost to two gallons of Crystal Dry® Extra cleaning agent solutions. As with all Crystal® products, no dyes or fragrances are added.
Large consumer product supplier, **HomeCare Industries Inc.** has widened their range of **Febreze carpet and upholstery cleaners**. There are both full size and compact versions of the different formulations designed to be used in all types of domestic 3-in-1 carpet cleaners.

**Deep Cleaning & Oxygen Action** uses the powerful effect of peroxide to lift deep-down dirt, the **Advanced Pet Solution** is specially formulated to neutralize pet odours and to freshen carpets; and the **Allergen Removal** helps remove pet dander, pollen, dust mite debris and other allergens.

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**Latest Service Providers & Fabric Care Specialist**

James Ebner  
Integrity Carpet and Upholstery Cleaners  
Santa Clara, CA

Scott Gerlach  
Gerlach Cleaning Systems  
Columbus, OH

Brent King  
Master’s Touch Carpet Care  
Clovis, CA

Roland Racette  
MasterKleen  
Chesapeake, VA

Daniel McPherson  
Clean As A Whistle  
Sugar Land, TX

Lee Ramey  
To The Rescue  
Birmingham, AL

Larry N. Snyder  
Magic Rug Cleaners  
Palm Desert, CA

Nestor Quaas  
Quality Care Cleaning  
Jackson, NJ

Rocco Caputo  
White Knight Steamer  
Matthews, NC

Sean Dunbar  
Cleaning Clinic, Inc.  
Bend, OR

Terrance Gaudet  
Magic Carpet Cleaning and Restoration  
South Portland, ME

Wayne Worthen  
Worthen Enterprises, Inc.  
University Place  WA

Keith Hicks  
Express Area Rug Cleaning  
Dartmouth, Nova Scotia

John Cunningham  
Home Pride Rug Cleaning  
Folsom, CA

Brian Bock  
Bock’s Stam Star, Inc.  
Overland Park, KS

Dan Traub  
Four Seasons Rug, Carpet and Upholstery Cleaning, Inc.  
Ventura, CA

Joe Farrell, III  
Sunrise Carpet Cleaning, Snowmass Village, CO
New Certified Operators

Stephen Muncie
Rugwash Pty Ltd
Brisbane
Queensland.

Garry Budden,
Leader Restoration,
Beenleigh
Queensland

Paul Kahn,
TPC Carpet Care
Gold Coast
Queensland.

Rod Riddell,
Wagga Professional Cleaning
Wagga Wagga
New South Wales

Geoff Alger,
Hastings Carpet Cleaning
Port Macquarie
New South Wales

Malcolm Muter
Bone Dry
North Tyne &
Northumberland

Stephen Simper
Bone Dry
Colchester

Arthur Vijay
Anglo Clean
Gloucestershire

Ken Clarke
Bone Dry
Guildford

Justin Oh
Bone Dry
Weighbridge

Kevin Goodwin
Direct Cleaners Ltd
Surrey

Tim Armstrong
Home Revive
Lincolnshire

Chris Childs
Rainbow International
Darlington

Bill Weir
Cleaning Doctor
Edinburgh West & West
Lothian

Tony O’Sullivan
Carpet Contracts
Co Kildare
Republic of Ireland

& Inspectors

Roger Homfray
Wolverhampton

Bill Weir
Cleaning Doctor
Edinburgh West & West
Lothian

Tony O’Sullivan
Carpet Contracts
Co Kildare
Republic of Ireland

Arthur Vijay
Anglo Clean
Gloucestershire

Kevin Goodwin
Direct Cleaners Ltd
Surrey

Peter Tozer
Guardian Flooring
Consultants
Somerset
Hi Steve,

Thank you for sending me my results so quickly.

I appreciate that detailed responses have been given to my paper; I can see my mistakes and it helps to clarify the examples.

Thank you for your kind comments, much appreciated. I would also like to thank you all for providing two very informative and stimulating courses. Both of them were very helpful to me and they have made me more aware of the very important nature of the work that I do.

I found Eric, Paul and Agnes to be excellent tutors with vast knowledge, a relaxed and easy style and all with an engaging sense of humour.

Altogether, a very rewarding experience.

Now it’s up to me to put my newfound knowledge to work!

Kind regards,

Peter

Peter Tozer
ILMINSTER, Somerset

Hi Steve,

Thanks for the newsletter, it looks good and with a lot of content. I’m really excited about you entering the social media of Facebook and Twitter

Well done on your idea of tackling major retailers. This is where we need help. These guys often aren’t aware how best to educate clients on carpet care. Would it not be so powerful for each retail outlet to be able to say to their client who is buying in their store ’oh by the way we have a local backup emergency spot removal and maintenance company on your doorstep if there is an emergency in your home’?

Today more than ever people need reassurance and all business should be networking more.

I fully support your idea 100%. Shaun Bradbury and I have been up in front of a major manufacturer here and it’s clear there’s still so much that could be done.

I will do my best to attend the WoolSafe conference, but if I cannot attend personally then I will ask a representative to attend on my behalf.

Thanks for now.

Regards,

William Little
Cleaning Doctor Ltd
The WoolSafe Registered Inspectors get to see some very unusual things at times. This cut pile nylon tufted carpet (Yes, WoolSafe Inspectors deal with all types of floor covering and even upholstery) had developed a line of missing pile. It was not noticed until the furniture was moved to reveal this line nearly a metre in length and about 5 millimetres wide.

The pile was simply not there. What has eaten this nylon fibre? It was certainly not carpet beetle or case making moth as these tend to target the protein in wool. Nylon is just not tasty.

To engage the services of a WoolSafe Registered Inspector call our hotline 01943 850817 or visit our website search facility http://www.woolsafe.org/find/a-registered-carpet-inspector

If you are interested in becoming a WoolSafe Inspector you can contact steve@woolsafe.org and ask about upcoming training courses.

Please send your theories to steve@woolsafe.org
Thanks!
Like a good yarn? You wont like this one.

Last month we considered two similar problems. One concerned a green and yellow Axminster carpet which showed a number of stripes running in the direction of manufacture. The other showed some misplaced red tufts.

In the case of the first, a gripper Axminster, a case of mixed lots of different colour was involved. Clearly, in setting up the creel, packages of yarn which were similar in colour but not the same, were selected in error. This can happen if a large carpet manufacturing run is involved. Only a finite amount of yarn can be dyed at any one time and so to complete the order it may be necessary to produce several dye ‘lots’. Inevitably these may well differ very slightly in shade. So if, inadvertently, yarn from one lot is mixed with another lot, they will notionally be the same shade, but will differ very slightly if they are viewed side by side as is the case when a rogue yarn or two from a different lot gets woven into the same carpet.

The second illustration involved a spool Axminster carpet. In such carpets, separate spools are wound for each row of tufts in a pattern repeat. As they prepare each spool the winders read from a plan which tells them which yarns to select, in which colour, and the order in which to select them. A simple error has occurred in the example shown. Over several successive spools, a red yarn instead of a yellow yarn has been selected.
**Wool Maintenance Training Course**

*One day course for carpet cleaners*

**Programme:**

- Introduction to wool and other carpet fibres and their physical and chemical characteristics of relevance to carpet cleaning
- Manufacture and characteristics of 100% wool and wool-rich carpets and rugs
- Cleaning and maintenance techniques specific to wool and wool-rich carpets and rugs
- WoolSafe approval programme for carpet and upholstery cleaning and protection products
- WoolSafe approved products: how and why they are selected, and why you should use them
- Common problems with wool floor coverings and how to deal with them

Training sessions will begin at 09.30 hrs and finish at approx. 16.30 hrs.

**Standard Price:**

£135 + VAT
£67.50 + VAT (2nd attendee same company)

A light lunch and refreshments during the day will be available at the venue and are included in the fee.

A course manual and an ‘open book’ examination paper will be issued to every candidate at the end of the training course. Candidates who achieve 80% pass mark and meet the membership requirements will be invited to become members.

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**WoolSafe Carpet Complaint Investigation Course**

This 2-day course is presented by Dr Eric Brown of Cleaning Research International, who has been a carpet inspector for more than 30 years, during which he has inspected hundreds of installations, both residential and commercial. A significant number of claims have gone to court, where Dr Brown has acted as an expert witness.

**First day - Theory**

- The theoretical aspects of carpet faults
- An introduction to certain fundamentals of textile technology and carpet manufacture
- Explanations of different generic types of fault, including:
  * Pile reversal and other texture changes
  * Colour change, its causes and possible remedies
  * Spots, streaks and stripes
  * Uneven and premature wear
  * Delamination and other backing problems
  * Odours

**Second day - Practice**

Practical investigative work, including -

- A series of simple chemical and physical tests that can be used to explain the cause of a fault
- More elaborate tests that can be carried out in a properly equipped textile testing laboratory
- Problem assessment and fault analysis
- Report writing

**Standard Price:** £295 + Vat
Training Dates

Essential Carpet Installation & Repairs Training Course
One day seminar for carpet cleaners

Programme:

1. A review of carpet installation systems
2. Identification of fitting faults
3. Survey checklist
4. Rectification of fitting faults
   - Re-fixing gripper
   - Re-fixing door bars
   - Re-stretching
   - Repair of broken seams
   - Re-tufting damaged carpets
   - Cookie-cutting larger damaged areas
5. Practical demonstrations and delegate participation
6. Question time

Standard Price:
£175 + VAT
£117 + VAT (2nd attendee same company)

WoolSafe Operators and those also attending the Wool Maintenance training course:
£150 + VAT
£100 + VAT (2nd attendee same company)

A light lunch and refreshments during the day will be available at the venue and are included in the fee.

Course Tutors:
Robert Taylor, John Hopkins

*Practical demonstrations by a master fitter*

Anyone interested in attending a course should apply to: steve@woolsafe.org

Autumn/Winter Dates
Training Dates 2011

Wool Maintenance Course
10 November 2011–High Wycombe, Bucks

Venue: SEBO (UK) Ltd, Merlin Centre
Cressex Business Park
High Wycombe, Buckinghamshire
HP12 3QL

Course runs: 09.30 -16.30 hr
Course tutor: Adam Jankowski MBICSc
WoolSafe Certified Trainer

Contact: The WoolSafe Organisation,
Tel: 01943 850 817
Fax: 01943 462 127
email: office@woolsafe.org

Carpet Inspector’s Course
9 & 10 November 2011–Bradford, W. Yorks

Venue: Wool House, Roydsdale Way
Euroway Trading Estate
Bradford, BD4 6SE

Course runs: 09.30 -16.30 hrs
Course tutor: Dr Eric Brown
Cleaning Research International

Contact: The WoolSafe Organisation,
Tel: 01943 850 817
Fax: 01943 462 127
email: office@woolsafe.org

Wool Maintenance Course
11 November 2011–Bradford, W. Yorkshire

Venue: Wool House, Roydsdale Way
Euroway Trading Estate
Bradford, BD4 6SE

Course runs: 09.30 -16.30 hrs
Course tutors: Paul Bakker and Dr Ágnes Zsednai

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