New WoolSafe Course
Insect Infestation Control

WoolSafe Educational Conference Reviews

Missing Fibre Mystery Solved

WoolSafe members visit Westex
This has to be one of the busiest and most exciting times to be part of the WoolSafe Organisation. Since the last issue of the WoolSafe news our feet have hardly touched the ground.

We’ve held two WoolSafe Educational Conferences, one in Australia and the other here in the UK. We’ve been to, or exhibited at, trade shows on three continents, North America, Australasia and Europe.

On top of that the WoolSafe laboratory has been kept busy with lots of new products sent in for testing as well as in-house research we are currently undertaking.

Other great news is that we’ve had record numbers reaping the benefits of WoolSafe training with 55 people taking courses during 2011 in the UK alone and the total figure for cleaners doing the US online course over the last 3 years reaching 229!

All the staff at WoolSafe would like to take this opportunity to wish our members, licensees, friends and associates a very merry Christmas and a prosperous New Year.

Cheers!

Dr. Agnes Zsednai
WoolSafe Managing Director

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Preview of 2012

Well, it’s been a hectic 2011, we’ve revamped the website, joined the social media bandwagon, built on our relationships with buying groups, exhibited or attended trade shows on three continents and run our first WoolSafe Educational Conferences in Australia and the UK. However, there’s always more to be done if you want to stay ahead, so 2012 is shaping up to be an even busier year for everyone at WoolSafe.

One of my priorities for the start of 2012 is to encourage as many of our members as possible to join WoolSafe on Facebook, Twitter and LinkedIn.

The whole point of these social media as far as we’re concerned is to increase brand awareness and drive traffic to your website. Once a potential customer arrives at your website you want them to perform some sort of action like register their details, make a booking, call, download information e.g on carpet care/stain removal (but put in their details first) or buy a product. You can then use the information gathered to target promotions at these interested potential customers.

The more members who join WoolSafe on Facebook, LinkedIn and Twitter the more people will become aware of the WoolSafe brand and with the increased links our collective rankings will improve too.

You Tube is now the second most used search engine (after google) and video testimonials, demonstrations and recommendations are other areas of expertise that WoolSafe and our members need to harness if we are to maintain our online visibility. There will be more to come about this in future magazines.

A current project that should bear fruit in 2012 is an idea I got recently to ask all the carpet manufacturers that already recommend WoolSafe products and services to write a letter of endorsement that our members could show to their customers. I feel that this will be of great benefit when a carpet owner specifies their carpet and members can show an endorsement from that very manufacturer.

I would like members to gather contact details of carpet retailers in their areas, put them on to the excel spread sheet that I will send out so we all follow the same format and send it back to me. It will then be easy to send out information to these retailers on a regular basis recommending your services and keeping them up to date with developments. SMG have already got the ball rolling by supplying us with the details of all their members and ACG have agreed to do the same.

So don’t believe the doomsayers, 2012 is going to be a great year full of new beginnings and opportunity and I for one am looking forward to the ride!
Credit card payments for training, merchandise and membership

Anyone wishing to pay for training courses, membership and merchandise by credit card can now do so at: www.woolsafe.org/uk/online_payments

Unfortunately we have to pass on to the purchaser the 4% charge we incur. However, payment by BACS and cheque remain free of charge.

Vigilance against WoolSafe Marks Infringements Urged

Rogue traders displaying the WoolSafe Marks appear to be on the increase. We appeal to all members to help police their areas by informing Head Office of anyone who is not listed as a Certified Operator displaying the Marks.

We will then take this up with the companies committing the infringement and if necessary inform trading standards in their area.

New German Language and European Websites

The new German Language WoolSafe Deutschland website is now up and running with plans for another site to be Europe wide and translatable into all languages at the touch of a button. Visitors simply select their language from the drop down menu and the page is instantly translated.

Visitors to either site will be able to search for approved products and services across Europe from as far north as Norway right down to Greece on the Mediterranean Sea.

It is hoped that the launch in 2012 of a European online training course will be the catalyst that attracts carpet cleaners from across the continent to join the WoolSafe network of approved cleaners.
New Training Course For 2012

Control and Treatment of Textile Insect Pests

From next year the WoolSafe Organisation will be adding Control and Treatment of Textile Insect Pests to the training programme we offer. The 1-day course will be tutored by Julie Roberts of Chemspec Europe and will cover:

Syllabus includes:
- Insect biology
- Complete metamorphosis
- Reproductive strategy
- Identifying larvae
- Characteristics of eggs, larvae, pupae and adults
- Lifecycle
- Moths
- Beetles
- Fleas
- P.P.E. requirements
- Health and safety of application treatment
- Application rules
- Application areas
- Questionnaire

The course fully complies to C.O.P.R. Requirements (Control of Pesticide Regulations 1986) and is certificated. Successful trainees receive personal T.I.P. numbers.

Attendees who are Clean Trust (IICRC) members will also receive 1 Continuing Education Credit (CEC).

WoolSafe members who sat this course at the WoolSafe Educational Conference and passed the exam are as follows:

- Alan Arnott - Service Master SE Wales
- Matthew Barber - Chemdry Franchising
- Mindaugas Mazeika - FiberSeal
- Ken Rudge - Service Master Devon
- Nigel Lay - Cleaning Doctor Northants
- Nigel Davies - True Clean
- Chris Childs - Rainbow Int. Darlington
- Darren Nelson - Rainbow Int. Darlington
- Jean Hubert - Direct Cleaners
- Adam Jankowski - VCRS Ltd
- John Boag - JW Boag Carpet & Upholstery
- Glyn Charnock - Chameleon Cleaning
- Harry Hemsley - Hemsley’s Carpet Cleaning
- Jim McElhoney - Competent Cleaners
- David McNay - Competent Cleaners
- Paul Earnshaw - Dry Fusion UK
- David Thomas - MagiClean
- Paul Pearce - Country House Carpet Care
- Steve Bakker - The WoolSafe Organisation
On Friday, 28 October 2011 The WoolSafe Organisation organised, for the first time in its history, a conference for its UK industrial partners, members and associates. It was something we had been wanting to do for a while, but only if it would be a really worthwhile event. It had to be a valuable conference: educational, interesting and useful for one reason or another to all attendees. We think it was just that – and more.

There was a high turnout of WoolSafe Certified carpet cleaners, as well as representatives from several chemical companies who had stands displaying their wares at the venue. There was also representation from the carpet manufacturing side of the industry with close ties to WoolSafe.

As this was a members-only gathering, the first morning session consisted of an in-depth discussion of the ways WoolSafe works together with its partners to promote the WoolSafe brand to all who should use the services our members supply. It covered joint marketing and promotion, social networking, and website optimisation. Green cleaning got an airing too.

This was followed by two ‘educational’ sessions. The first was a training seminar by Chemspec Europe on insect infestations and a new control system. This was linked to an exam-based certification and a permit to use this newly developed service.
The second session took an in-depth look at the cleaning of sisal and similar cellulosic floor coverings. John Bryden, a WoolSafe Certified Operator and Registered Inspector, has been very successful in dealing with these troublesome floorings coverings for a long time, and his practical demonstrations were proof of that.

WoolSafe is currently carrying out a series of research projects relating to the influence various aspects of carpet cleaning methods have on the ultimate cleaning result. One such aspect is pH, which can influence dirt removal, colour fastness and how different fibre types respond to cleaning agents. These topics were introduced at the conference and generated a lot of interest.

The majority of members eagerly took up the offer of the mill tour scheduled for Saturday morning. Westex Carpets, a fully vertical manufacturing plant in Cleckheaton generously opened their doors to us at what is a very busy time for them. This proved to be a great opportunity for two sides of the industry that are usually quite separate to come together and discuss issues that affect them, including insect resist treatments, protective treatments and pile reversal. It was agreed that an informative and interesting tour was had by all.

Such was the success of this first conference that we are already planning the next one. Further proof of WoolSafe’s determination to be the vital link between all sectors of the Industry.
For a long time the WoolSafe specifications for carpet maintenance products excluded the addition of bleaching agents. This “no bleaching agent” rule was really against chlorine bleaches, which were extensively used in cleaning products at the time WoolSafe was born 20 years ago. They are very aggressive, harmful to wool and are still excluded by WoolSafe.

However, oxidizing bleaches have always been allowed in specialist spotters for professional use, but not in consumer products. About 10 years ago, consumer spot removers started appearing on the market with a small amount of hydrogen peroxide in them and this prompted a performance standard review by WoolSafe.

First we carried out a field study in cooperation with some UK carpet mills. Participating mills were sent a number of consumer spotters, some of which were so-called ‘oxispotters’, and were asked to test them on a representative sample of their carpets.

All of the mills reported no bleaching, loss or change of colour on the tested carpets, so it was concluded that these oxispotter products, if used correctly, did not cause damage to the wool fibre or the wool dyes. The hydrogen peroxide they contain quickly decomposes to oxygen and water anyway and leaves no residue. **We must emphasise that the hydrogen peroxide content of those tested products did not exceed 3%**.

Later, products with much higher hydrogen peroxide content (generally above 5%), appeared on the market. They are still excluded from WoolSafe and can only be used by professionals in situations where their potential effect on the colour is outweighed by the necessity to remove a stubborn stain. The peroxide content of products that are designed for **general cleaning of large areas is limited to a maximum 1%**.

More recently we investigated the effect of peroxide on the natural, creamy colour of wool. It is well known that light, particularly the ultraviolet part of sunlight, causes this creamy colour to disappear quite rapidly – usually in a matter of a few weeks. This is generally known as photo-bleaching.

However, prolonged exposure to sunlight will cause yellowing of wool again (and fibre degradation), particularly when the wool is made slightly alkaline.

WoolSafe carried out experiments on three wool carpets: an undyed cream carpet, a dyed grey one and a dyed brown carpet that we knew was susceptible to photobleaching.
In one experiment pieces of these carpets were exposed to sunlight for two months. Instrumental colour difference measurements between the covered and exposed carpets showed that the undyed wool became 1.5 units of colour difference lighter, the brown carpet 3 units and the grey carpet 0.4 units lighter.

Separate pieces of the three carpets were treated with increasing amounts of hydrogen peroxide, H$_2$O$_2$.

These tests showed that the effect of 3% H$_2$O$_2$ bleaching on the undyed cream carpet is the same as that of sunlight. Higher concentrations bleached it more, but there was no difference in effect between 5% and 8% H$_2$O$_2$.

The brown carpet was relatively unaffected by H$_2$O$_2$ up to 3%. However, with higher concentrations the colour difference on the brown carpet was bigger than on the undyed carpet. Again, there was no difference in effect between 5% and 8% H$_2$O$_2$.

The grey, dyed carpet, was relatively unaffected by either sunlight or H$_2$O$_2$.

This proves again that low concentration of peroxide – up to 3% H$_2$O$_2$ – does not damage fast colours, but can have a lightening effect on a new, undyed wool carpet. This seemingly “bleached” spot can gradually disappear when the surrounding carpet photo-bleaches and the spot effectively blends in, but it is better not to use peroxide where photobleeching or first fade can be an issue.

It also means that H$_2$O$_2$ in higher concentrations must be used with caution. That’s another reason why WoolSafe does not approve cleaning agents or spot removers containing more than 3% H$_2$O$_2$.

<table>
<thead>
<tr>
<th>Treatment</th>
<th>Undyed Carpet</th>
<th>Brown Carpet (susceptible to first fade)</th>
<th>Grey Carpet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sunlight</td>
<td>1.50</td>
<td>3.00</td>
<td>0.40</td>
</tr>
<tr>
<td>1% H$_2$O$_2$</td>
<td>0.60</td>
<td>0.20</td>
<td>0.10</td>
</tr>
<tr>
<td>3% H$_2$O$_2$</td>
<td>1.40</td>
<td>0.30</td>
<td>0.70</td>
</tr>
<tr>
<td>5% H$_2$O$_2$</td>
<td>2.80</td>
<td>3.70</td>
<td>0.30</td>
</tr>
<tr>
<td>8% H$_2$O$_2$</td>
<td>2.70</td>
<td>3.80</td>
<td>0.00</td>
</tr>
</tbody>
</table>

Don’t Forget to...

Log in to the members area on the WoolSafe website www.woolsafe.org to view more technical articles exclusive to Certified Operators, Licensees and Associate Members.

Over the coming months and years we aim to upload a complete library of technical articles that will become a most valuable resource to our members.

If you feel you have experiences or expertise you would like to share with others in the organisation please contact Steve, Paul or Agnes at office@woolsafe.org
Change at the top of WoolSafe Australia

After several years of great service to WoolSafe Australia Colin Nation has decided to take things a bit easier and relocate to ‘the bush’. We thank him for all his hard work and dedication in spreading the WoolSafe message.

Colin will continue to run the WoolSafe training courses in Australia but hands over a flourishing network of Certified Operators and a newly formed Registered Inspector’s network to Patrick Burgess a well-known and respected face in the industry.

Patrick will also be talking to cleaning product manufacturers and encouraging as many as possible to join the WoolSafe Approved Products programme.

A letter from Down Under

G’day, my name is Patrick Burgess and recently I became the Australian Director of WoolSafe. WoolSafe’s outgoing Director, Col Nation and I have known each other for many years. I admire Col for what he has done for the Australian Cleaning Industry and for getting WoolSafe up and running here.

I trained as an accountant and spent many years building businesses in Transport, Fashion Retail, wholesale and eventually a photographics business, which I transformed into a nationally recognised company in less than eighteen months.

Then 24 years ago a friend of mine introduced me to carpet cleaning. Since then I have built several business in contract cleaning, cleaning Supply and I still do “One Room Carpet Cleaning”, www.theoneroom.com.

Several years ago there was a move to bring all the Australian cleaning associations under one umbrella body, but unfortunately it didn’t get off the ground. I therefore set up the Individual Cleaners Association of Australia & New Zealand, www.individualcleaner.org, four years ago and it is growing by the day. From humble beginnings we are now recognised by all the cleaning associations as a force.
Last year I was invited to be on the steering committee of the Cleaning & Hygiene Council of Australia, www.cleaninghygiencouncil.org.au and will become a councillor representing individual cleaners & WoolSafe.

As well as having heaps of experience I am a member of the Australian Institute of Management. I am a fellow of Individual Cleaners and have a couple of IICRC courses under my belt. I also hold Certificate IV Training & Assessment and spend many hours each week mentoring young people from many walks of life who have started their own business through a forum, Flying Solo, www.flyingsolo.com.au, and the Australian Small Business forum www.australiansmallbusiness.com.au.

So what is the future of WoolSafe Australia? For starters Col & Rose Nation will continue doing the Training and Technical support for our band of Certified Operators. I will handle the Administration and develop a closer relationship with the Chemical Manufacturers in Australia. I am learning what is required in Administering WoolSafe Australia, and so far so good. Developing a relationship with our Chemical Manufacturers is going better than I thought, so I am quite comfortable here.

There is something that concerns me. The cleaning industry has heard of WoolSafe and its reputation, but what do the general public know? Advertising and publicity can be expensive so I have suggested to all the WoolSafe Certified Operators to put a page on their website giving a brief explanation of the WoolSafe logo they have on the website and on their vehicles (see www.theoneroom.com/Woolsafe). The more we talk to our customers about our WoolSafe qualifications the more they will understand, what you do and why you’re so good at what you do.

My good friend Steve Toburen always talks about getting the “Cheerleader customer” it really is not that difficult to do, it just takes a little effort on your part to get them talking about you and how good you are. That’s where I think being a WoolSafe Certified Operator comes in. You have completed and passed an exam on the care of wool carpets and rugs. This sets you apart from those carpet cleaners who haven’t, so be proud and promote your uniqueness. It’s really quite easy when you start to think about it, so what is stopping you?

Patrick Burgess, Director of WoolSafe Australia.

WoolSafe MD well received at AusClean

WoolSafe Managing Director, Agnes Zsednai was in Australia recently attending the first WoolSafe Australia Conference on the beautiful, sunny Gold Coast. The staff left behind in drizzly old Blighty weren’t jealous at all!

Agnes gave a speech on the use of hydrogen peroxide in carpet cleaning which was well received by those present and stimulated discussion about how and when to use hydrogen peroxide and at what strengths it is safe to do so.

Agnes also took the opportunity to meet with WoolSafe licensees and industry partners at the Ausclean convention where she gave a speech to delegates on ‘How WoolSafe Benefits all Industry Stakeholders’
New Developments in Green Certification

WoolSafe reaches agreement with the U.S. Environmental Protection Agency’s DfE Program

There is now an additional way for carpet cleaning products to gain Green WoolSafe accreditation: via the U.S. Environmental Protection Agency’s Design for the Environment (DfE) Program.

The DfE programme works in partnership with a broad range of stakeholders to reduce potential harm to people and the environment by chemical risk reduction and improvements in energy efficiency. They, like the other two leading green certification bodies, Green Seal and EcoLogo, have very strict standards for products displaying their label.

The EPA’s DfE Standard for Safer Cleaning Products (SSCP) is regularly revised and updated to reflect new developments. It also has requirements for cleaning efficacy and resoiling resistance. Products that have WoolSafe certification are deemed to satisfy this provision, so our licensees only need environmental assessment for their approved products to earn the DfE label. Similarly, any WoolSafe licensee with DfE certified products can now apply for Green WoolSafe for them.

Transpare – transparency in the green market place

The ISSA recognised that by now there are so many green certified products with so many different environmental claims on the market (in particular in the US) that the end user finds it hard to choose between them. In response to this, a working model of their new initiative, Transpare was unveiled at Interclean 2011 in Las Vegas. Transpare is a web-based platform that provides detailed and comprehensive information about the environmental, health and safety attributes of cleaning products registered in the system. The aim of Transpare is not to create a new standard or definition of “green”, but to provide open and transparent information to prospective purchasers so they can identify the cleaning products with the characteristics matching their organizations’ sustainability goals and objectives.

To enter a product into the database, suppliers must register it through Transpare’s online portal and provide information in the predefined categories. The data will be verified and harmonised by an independent third party, Ecoform (a leading technical analysis company), and will be available free for end users.

Chemical suppliers wanting to be part of the beta testing of Transpare should contact Bill Balek at bill@issa.com.
New Feature: WoolSafe Licencee Product Review

This is a new feature in WoolSafe News Magazine. We invited all our cleaning product licensees to send in details of any exceptional or innovative products that they feel our certified operators or industry partners would like to know about.

We will do a feature on one company or product per issue of the magazine. First out of the hat are Novozymes, a French company of high standing in the industry known for their advanced formulations. They offer their base formulations to other chemical manufacturers.

‘Consumers are demanding cleaning products with advanced characteristics. Novozymes has developed microbial based solutions that meet the cleaning needs of today and tomorrow’

The WoolSafe® approved carpet cleaning product from Novozymes contain beneficial microorganisms and have been developed to be used in extraction machines or to clean localized stains or smaller areas.

Novozymes’ carpet and fabric cleaning solutions provide patent-pending, dual cleaning power for superior cleaning performance and long-lasting odor control on carpet and fabric. The surfactant system releases the stain for immediate cleaning, then the beneficial microorganisms penetrate deep into the carpet pile and subsurfaces, where they degrade the residual soils and organics that can cause stains and odors.

Benefits:

• Cleans carpet and fabric and removes stains immediately
• Enhances long-lasting deep cleaning by degrading the residual organics embedded in the carpet and padding
• Helps provide in-depth odor control by degrading organics that can lead to odors
• Advanced, patent-pending microbial and formulation technology for optimal and long-lasting performance on carpet and fabric
• Efficacy and ingredients are certified by the Carpet and Rug Institute (CRI) and WoolSafe® Organization
• EcoLogo™-certified formulations available

Read more at www.novozymes.com/cleaningsolutions
Contact in Europe: +33130152840 – cleaningsolutions@novozymes.com
In Australia we welcome Carpet Cleaners® Warehouse, as new WoolSafe licensees.

Carpet Cleaners Warehouse aims to be more than just a carpet cleaning chemical and equipment supplier, you should consider them a partner that can play an important role in the success of your cleaning and restoration business. They are dedicated to bringing to this industry the best carpet cleaning equipment, restoration equipment, cleaning accessories and service that there is to offer.

They gained WoolSafe accreditation on their highly effective prespray, HotShot UHT. HotShot UHT is a concentrated blend of solvents surfactants and builders that are designed to make fast work of even the toughest traffic lanes yet gentle enough to be used on wool and wool blend carpets and fabrics.
Tennant Company is a recognized leader in designing, manufacturing and marketing solutions that help create a cleaner, safer, healthier world. With a vision to become a global leader in chemical-free cleaning and other technologies, Tennant creates innovative solutions that are changing the way the world cleans. Tennant products include equipment used to maintain indoor and outdoor surfaces, as well as equipment parts, service, maintenance, and financing. Their products are marketed under various brands, Orbio™ Technologies, a leading innovator in sustainable technologies, being one of them.

**Orbio 5000-Sc Cleaning Solution**, their newly WoolSafe approved product, uses the power of transformed water to clean without the hazards or large environmental footprint associated with the use of some traditional chemicals. It is safe and effective to remove water based stains from wool carpets.

**Wanders, Inc**

Wanders, Inc, an innovative private company from Kent, WA, has gained accreditation on two of their **Soils & Oils** carpet cleaning products. **Soils & Oils Original** is a prespray, designed for traditional carpet cleaning methods: it is to be brushed into the carpet and extracted with warm water. The other one, **Soils & Oils Encap Cleaner** can be used as a HWE rinse, but it is designed as a standalone encapsulation cleaner; a further addition to the growing list of low moisture carpet maintaining products so popular in the US and Australia, but yet to conquer the UK.

The Soils & Oils range was formulated to comply with the U.S. Environmental Protection Agency’s Design for the Environment (DfE) Program. The EPA found that the ingredients in them have a more positive environmental and health profile than those in conventional carpet cleaning products and recognizes the contribution these products can make in helping to protect human health and the environment.

Both the Orbio 5000-Sc Cleaning Solution and the Soils & Oils products were awarded the Green WoolSafe Mark.
The case of the yellowed carpet

One of our WoolSafe Certified Operators was asked to clean a carpet in a vacant unit that was being readied for sale. “By the way, can you clean this yellow stain from this carpet?” the customer casually asked.

What do you think caused this stain? What would you do, if anything, to rectify the problem?

To engage the services of a WoolSafe Registered Inspector call our hotline 01943 850817 or visit our website search facility http://www.woolsafe.org/find/a-registered-carpet-inspector

If you are interested in becoming a WoolSafe Inspector you can contact steve@woolsafe.org and ask about upcoming training courses.

In Australia contact patrick@woolsafe.org
In the last issue of the WoolSafe News we asked ‘What caused this line to appear across this nylon cut pile carpet?’

This cut pile nylon tufted carpet had developed a line of missing pile. It was not noticed until the furniture was moved to reveal this line nearly a metre in length and about 5 millimetres wide.

We had a great response with members coming up with some very interesting theories including:

‘It looks like a straggling length of jute or the like has been trapped on the back of the carpet when it was being latexed, blocking off any lock coat application to the tufts it was lying over. If the tufts weren’t latexed, it is possible they have been vacuumed or pulled out at some later manufacturing process or even in an in situ maintenance procedure, ie house vacuuming.’

‘Perhaps an electrical cord got hot from carrying too much current and through contact melted the pile in its vicinity.’

‘Did the carpet pile snag on a beater bar of a vacuum cleaner?’

‘Was it battery acid that caused the pile to dissolve?’

unfortunately, none of the above were correct...

The most likely cause of the damage is ants.

Ants are known to produce formic acid, which is what makes it hurt when they bite you. Formic acid will dissolve nylon fibres. It can be used as a chemical test to help identify nylon carpet and fabric fibres.

In this instance, the home was a rental that had not been cleaned regularly. Some ants had found a food source close to the front edge of a sofa. In their wanderings back and forth along the trail to collect the food and take it to their nest, they have simply dissolved the fibres along the way.

Many thanks to Colin Nation for supplying the case studies for the last and current Under the Magnifying Glass features.
New Service Providers & Certified Operators

Lazarian Carpet and Marble Care, LLC
Ridgefield, NJ, USA

Beacon Carpet Cleaning Company
Laguna Niguel, CA, USA

Crystal Clean Ltd.
Lethbridge, Alberta, Canada

Action Carpet and Upholstery Cleaning
Santa Cruz, CA, USA

Daniel’s Floor Care
Robesonia, PA, USA

Malcolm Smith
Bone Dry - Dorset
Poole, England

Jean Hubert
Direct Cleaners Ltd
Mitcham, Surrey

Tomos Rostance
WOW Carpet Cleaning
Southampton

Training Courses

Wool Maintenance Training Course:
One day course for carpet cleaners including cleaning and maintenance techniques specific to wool and wool-rich carpets and rugs

Carpet Complaint Investigation
Two day course presented by Dr Eric Brown of Cleaning Research International, who has been a carpet inspector for more than 30 yrs.

Carpet Repair & Installation
This one day course for carpet cleaners shows how to correct installation faults and re-install loose carpet and door bars and make repairs like re-tufting and cooking cutting.

For more information about WoolSafe training courses either visit our website training page www.woolsafe.org/uk/cleanertraining
email: office@woolsafe.org
or call 01943 850817

All courses include a course manual except Carpet Complaint Investigation for which books that accompany the course are available to purchase.

A light lunch and refreshments will be available at all venues and are included in the fee.
**New in 2012**

**Control and Treatment of Textile Insect Pests**

*One day seminar for carpet cleaners*

This 1-day course is presented by Julie Roberts of Chemspec Europe. Julie is a WoolSafe Certified Trainer.

**Syllabus includes:**
- Insect biology
- Complete metamorphosis
- Reproductive strategy
- Identifying larvae
- Characteristics of eggs, larvae, pupae and adults
- Lifecycle
- Moths
- Beetles
- Fleas
- P.P.E. requirements
- Health and safety of application treatment
- Application rules
- Application areas
- Questionnaire

The course fully complies to C.O.P.R. Requirements (Control of Pesticide Regulations 1986) and is certificated. Successful trainees receive personal T.I.P. numbers.

Training sessions will begin at 09.30 hrs and finish at approx. 16.30 hrs.

**Standard Price:** £295 + Vat

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**Training Dates**

**Control & treatment of Textile Insect Pests**

16 April 2012 – Bradford, W. Yorks

**Venue:** To be arranged

**time:** 09.30 -16.30 hrs

**tutor:** Julie Roberts, Chemspec Europe WoolSafe Certified Trainer

**Contact:** The WoolSafe Organisation

**Wool Maintenance Course**

17 April 2012 – Bradford, W. Yorkshire

**Venue:** To be arranged

**time:** 09.30 -16.30 hrs

**tutors:** Paul Bakker, WoolSafe Chairman

Dr Ágnes Zsednai, MD

**Contact:** The WoolSafe Organisation

**Carpet Inspector’s Course**

18 &19 April 2012 – Bradford, W. Yorks

**Venue:** To be arranged

**time:** 09.30 -16.30 hrs

**tutor:** Dr Eric Brown

Cleaning Research International

**Contact:** The WoolSafe Organisation

**Wool Maintenance Course**

27th April 2012 - High Wycombe, Bucks

**Venue:** SEBO (UK) Ltd, Merlin Centre

Cressex Business Park

High Wycombe, Buckinghamshire

HP12 3QL

**time:** 09.30 -16.30 hr

**tutor:** Adam Jankowski MBICSc

WoolSafe Certified Trainer

**Contact:** The WoolSafe Organisation

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Anyone interested in attending a course should apply to: steve@woolsafe.org

If there is enough demand a carpet repair course date will be set in 2012.